

Client Report: THUNDER BAY DISTRICT HEALTH UNIT

Client Details

|              |                                         |
|--------------|-----------------------------------------|
| Name         | THUNDER BAY DISTRICT HEALTH UNIT        |
| Xerox Number |                                         |
| Community    | THUNDER BAY                             |
| Address      | 999 Balmoral St Thunder Bay ONT P7B 6E7 |
| PO Box       |                                         |
| Phone        | 807-625-5900 EXT 5983                   |
| Email        | Phil.Avella@tbdhu.com                   |
| Contact 1    | Phil Avella                             |
| Contact 2    | Patricia Sharkey                        |
| I.T. Vendor  |                                         |
| OECM         |                                         |
| Comments     |                                         |

Products

| Model              | Serial | Install Date | Status | Lease holder | Contract Expires | Comments |
|--------------------|--------|--------------|--------|--------------|------------------|----------|
| No products found. |        |              |        |              |                  |          |

Logbook Entries

| Date          | Type     | Title                   | Due Date      | Action                                                                                                                                                                                                                                             |
|---------------|----------|-------------------------|---------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Aug. 25, 2025 | CONTRACT | PAPERCUT ANNUAL RENEWAL | Oct. 15, 2025 | August 25th, 2025 - Digvijay provided a quote to Phil for the Papercut for a one-year renewal. Also, the expiry date is in November. Submitted the contract to Phil for review and signature. Customer CRN: C-MNTDN8 / Expiration Date: 11/04/2025 |
| Aug. 25, 2025 | SERVICE  | C8270 s/n #ZQT984054    | Oct. 19, 2025 | August 25th, 2025 - Steve said he would create a call for this                                                                                                                                                                                     |

| Date          | Type         | Title               | Due Date      | Action                                                                                                                                                                                                                                                     |
|---------------|--------------|---------------------|---------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|               |              |                     |               | issue. Phil confirmed it was the same machine that arrived DOA initially. Review during the SERVICE/SALES meeting on Tuesday morning. Replied to Phil and Ian's questions about the message on the Xerox machine. Included Steve Decarie for his comments. |
| Aug. 25, 2025 | CONTRACT     | Stickers OEMC Info  | Oct. 15, 2025 | August 25th, 2025 - Told Phil I would get him some new stickers - OEMC. Send them by mail or deliver in September?                                                                                                                                         |
| Aug. 21, 2025 | FLEET REPORT | Tammy to Enter Data | Oct. 19, 2025 | August 21st, 2025 - sent an email to Patricia and Phil to check in on their supply portal and to ensure all is working well with their equipment. Get the fleet report details to Tammy and have her enter them in this system.                            |