

Client Report: PEPCO

Client Details

Name	PEPCO
Xerox Number	
Community	HEARST
Address	25 Gaspesie Rd Hearst ONT P0L 1N0
PO Box	
Phone	844-362-4523
Email	None
Contact 1	Olivier Cabana
Contact 2	Shelley Poulin - Lacroix
I.T. Vendor	
OECM	
Comments	

Products

Model	Serial	Install Date	Status	Lease holder	Contract Expires	Comments
No products found.						

Logbook Entries

Date	Type	Title	Due Date	Action
Nov. 26, 2025	FLEET REPORT	TO BE CREATED	None	NOVEMBER 26, 2025 - Added FLEET REPORT to shared drive
Aug. 25, 2025	ISSUES	DANA Statement of Account	Dec. 6, 2025	October 3rd, 2025 - worked with Dana and Carla to resolve all estimated meter readings on their account. Worked with their IT department to get proper meter readings for the three devices that were non-reporting. Asked Dana what we do about non-reporting devices? August 25th,

Date	Type	Title	Due Date	Action
				2025 - received a statement from Devadharshini R. Asked for copies of all of the PDF invoices to be attached and that all late fees are removed. Review the account invoices "matched" to the fleet report then review with Shelley.
Aug. 11, 2025	ISSUES	FILE TRANSFER: OUTLOOK	None	AUGUST 11, 2025 - FILE TRANSFERRED FROM OUTLOOK.