

Client Report: CGV BUILDERS DEVELOPMENTS INC

Client Details

Name	CGV BUILDERS DEVELOPMENTS INC
Xerox Number	002180078
Community	Cochrane
Address	403 Genier Road Cochrane, ONTARIO P0L 1C0
PO Box	
Phone	705-272-5404
Email	M.Brousseau@CGVGroup.ca
Contact 1	Michel Brousseau
Contact 2	Tammy Royer
I.T. Vendor	Bercell
OECM	No
Comments	Xerox and KIP

Products

Model	Serial	Install Date	Status	Lease holder	Contract Expires	Comments
No products found.						

Logbook Entries

Date	Type	Title	Due Date	Action
Oct. 6, 2025	ISSUES	DANA - WRONG RATES	Oct. 19, 2025	October 6th, 2025 - discovered wrong CPC rates charged to client for years 4 and 5 - sent the details to Dana for processing.
Aug. 28, 2025	SERVICE	KIP SERVICE / TOLLER	Oct. 19, 2025	October 6th, 2025 - spoke with Michel today. He sent another note to Toller about scheduling a service call for the KIP unit. September 5th, 2025 - sent an email to Michel to see if someone from TBXI contacted him. Asked Jason if he might be interested in taking on service

Date	Type	Title	Due Date	Action
				"outside" of the Xerox service support avenue. Maybe this is something CGV would invest in to have a local tech. August 28th, 2025 - Michel was having print quality issues with the KIP. Asked Toller for support/advice.
Aug. 12, 2025	QTP	FILE TRANSFER: OUTLOOK	Oct. 19, 2025	AUGUST 12, 2025 - FILE TRANSFERRED FROM OUTLOOK.