

Client Report: PRO PIPE CONSTRUCTION INC. Dalcon Constructors Inc

Client Details

Name	PRO PIPE CONSTRUCTION INC. Dalcon Constructors Inc
Xerox Number	006283880
Community	Timmins
Address	1280 Laforest Road Timmins, Ontario P4P7C7
PO Box	
Phone	705-264-6014
Email	Thayter-chiason@pcl.com
Contact 1	Tracy Hayter-Chiasson
Contact 2	
I.T. Vendor	
OEC M	No
Comments	Pro Pipe Construction Inc is under new ownership. It is now named Dalcon Constructors Inc, a division of PLC Construction. In order to acquire new office equipment they have to obtain it through their corporation, paying a lease to their corporation. She is unable to upgrade their equipment in any other manner.

Products

Model	Serial	Install Date	Status	Lease holder	Contract Expires	Comments
W7225P	LX7382888	March 11, 2015	Sold		Dec. 31, 2024	

Logbook Entries

Date	Type	Title	Due Date	Action
Nov. 26, 2025	QTP	QTP - T. Hayter-Chiasson	None	<p>26 Nov 25 - Peter called Tracy Hayter-Chiasson for QTP and to speak about upgrading as their unit is 10 years old. Pro Pipe Construction Inc is a new business operating under Dalcon Constructors Inc. Chiasson indicated that she is having issues with blotching and smearing. She had Core business solutions look at the unit however, the issues persist. She indicated that they were no longer on a cost/service agreement with Xerox. Peter asked about upgrading their unit to provide a more modern solution with less service issues but Tracy advised that they are not able to do anything with office equipment. In order to acquire any new equipment they must lease it from their parent company PLC Construction, and have no options to do otherwise. Peter indicated that he would look into whether or not Emerald could potentially service their units, with Dalcon paying the costs directly. Peter and Karyn looked into the matter and the only manner to provide service is through Xerox on T&M with direct billing. Peter called and left a message for Tracy, suggesting she contact Karyn, for further info. He followed up via email advising of the rates, provided by service manager Steve Decary, for T&M service and indicated to her if she had further questions to contact Karyn, due to her elevated level of experience. No further action. No business opportunity exists at this location.</p>
Aug. 11, 2025	PROPOSAL	FILE TRANSFER: OUTLOOK	None	AUGUST 11, 2025 - FILE TRANSFERRED FROM OUTLOOK.