

Client Report: RAINBOW PRINTERS

Client Details

Name	RAINBOW PRINTERS
Xerox Number	
Community	THUNDER BAY
Address	380 Mooney Ave Thunder Bay ,On P7B 5R4
PO Box	
Phone	807-623-5215
Email	sam@rainbowprinters.ca
Contact 1	Sam Augruso
Contact 2	
I.T. Vendor	
OECM	
Comments	

Products

Model	Serial	Install Date	Status	Lease holder	Contract Expires	Comments
No products found.						

Logbook Entries

Date	Type	Title	Due Date	Action
Aug. 25, 2025	ISSUES	MIKE Contract Terms	None	November 20th, 2025 - exchanged notes with Pina and forwarded details to Mike. Connect with him on Friday for an update via email. November 19th, 2025 - sent a follow-up note to Pina and promised to connect with her on Friday. Mike had a meeting with Frid on the 18th. November 17th, 2025 - sent Pina's update about TSG to Mike and Shaun. Sent two images of contracts to Mike. He will review with Fred/legal about their issues. August 25th, 2025 - met with Sam today and learned that he may be selling his business early in 2026. The other person already has a V280. We told Sam we would

Date	Type	Title	Due Date	Action
				gather all the facts and financial details for him to review with the potential new owner, so they can decide what to do. Spoke with Shaun about the account. Review the details with DANA to see what happens at the renewal term for the V180.